

Light is OSRAM

OSRAM

Our Brands

siteco

traxon

e:cue

Annex: Product List and Warranty Period for Asia Pacific

The warranty period for Traxon and e:cue products are listed in the table below. Please note that the 3-year-warranty or 5-year-warranty only apply for Traxon & e:cue standard products. Products that have been changed according to customers' demands ("customized" products) are excluded from the stated warranty period on this list.

* The product are defined as suitable for Coastal Environment.

	Product family	AC/ DC inputs	Warranty 5 years	Warranty 3 years
Traxon Illumination	Washer Quattro AC XB*	AC	✓	
	Liner Quattro AC XB*	AC	✓	
	Washer Allegro AC XB*	AC	✓	
	Nano Liner Allegro AC XB*	AC	✓	
Traxon Ambiance & Accent	Cove Light AC HO RGBW	AC	✓	
	Cove Light AC HO RGB Graze	AC	✓	
	Cove Light AC HO WHITE	AC	✓	
	Cove Light AC HO WHITE Graze	AC	✓	
	Cove Light AC DIM G2	AC	✓	
	1PXL Cove Light XR	DC	✓	
	Monochrome Tube	DC	✓	
	16PXL Board RGB	DC	✓	
	1PXL Board	DC	✓	
	4PXL Add-on Board	DC	✓	
4PXL Add-on Strip	DC	✓		
Traxon Media & Façade	High Resolution Media System	AC		✓
	Mesh (& accessories)	DC		✓
	String (& accessories)	DC		✓
	Dot XL (& accessories)	DC		✓
	Dot XLQ-8 RGBW (& accessories)*	DC	✓	
	Media Tube HO RGBW*	DC	✓	
	IMAGIC WEAVE HO/HE	DC		✓

	64PXL Board RGB	DC	✓	
	16PXL Add-on Board	DC	✓	
	8PXL Add-on Strip	DC	✓	

e:cue Control Engines & Interface	ETH2DALI	DC	✓	
	Butler PRO	DC	✓	
	Butler XT2	DC	✓	
	Butler S2	DC	✓	
	Lighting Control Engine 2fx	AC	✓	
	Lighting Control Engine 2	AC	✓	
	Lighting Control Eng mx	AC	✓	
	DMX2PC	DC	✓	
	DMX2DALI	DC	✓	
	DMX2CC 6CH/12CH	DC	✓	
	DMX2PWM 3CH/9CH Dimmer	DC	✓	
	Video Micro Converter (VMC)	DC	✓	
	EIB/ KNX Gateway	DC	✓	
	RDM Isolator	DC	✓	
	Moxa ioLogic	DC		✓
	e:bus Input Module	-	✓	
	Excite+	DC	✓	
	Touch Screens	-	✓	
	LED Engine Smart 100W/150W/300W Indoor	AC	✓	
	LED Engine Smart 150W Outdoor	AC	✓	
	LED Engine Smart 100W 48V Outdoor	AC	✓	
	LED Engine Smart 240W 48V Outdoor	AC	✓	
	19" Garages	-	✓	
	Butler Accessories	AC	✓	
	Power Suppliers for Butlers, RDM Isolators, DMX2CC, VMC	AC		✓
	Network Accessories	AC		✓
	SYMPL DMX NODE	DC	✓	
	SYMPL E:PIX NODE	DC	✓	
	SYMPL SERIAL NODE	DC	✓	
	SYMPL INPUT NODE	DC	✓	
SYMPL RELAY NODE	DC	✓		
SYMPL DALI NODE	DC	✓		
SYMPL E:BUS NODE	DC	✓		
SYMPL CORE S	DC	✓		

e:cue User Terminals	Glass Touch	DC	✓	
	Light-Drive Elite	DC	✓	
	Remove Controls	DC	✓	

Phased-out product:

Below are the phased-out products which are still within the warranty period:

Product family	AC/DC inputs	Warranty 5 years	Warranty 3 years	Phase-out date
Washer Shield AC XB	AC	✓		July 2015
Liner Shield AC XB	AC	✓		July 2015
Shield AC Extend	AC	✓		July 2015
Media Tube	DC		✓	May 2016

Version: July 2017
